

How to make NEORC website account

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NEC Corporation

About NEORC Website

NEORC Website <https://jpn.nec.com/soft/oracle/support/en/>



This website is only for our customers who have support contracts for Oracle products.

To access, a website account - called "NEORC Account" - is required.

If you don't have "NEORC Account" yet, you can create one by visiting "[User Registration/Updates](#)" page.

How to make "NEORC Account" - Step1 -

<https://opendb.middle.nec.co.jp/oraregist/>

The screenshot shows the NEORC (NEC Oracle Response Center) registration page. At the top, the NEORC logo is displayed. Below it, a breadcrumb trail reads: ORACLE Response Center > User Registration/ Updates > Create NEORC Account. A privacy policy notice states: "When you use this page, 'Privacy Policy' will be applied. In other words, when you send a message to us, you will be assumed that you have agreed to the policy." The main heading is "STEP1: Register User Information". A note says: "To register your support contract and contact information, please enter that information and click 'Next' in the following form." Below this, a legend indicates that an asterisk (*) denotes "Required Items".

The form is divided into two sections:

- Support Contract Information:** Contains two required fields: "Contract Number" and "Registration Key", each with a text input box.
- Contact Information:** Contains five required fields: "Name" (with a note "Within 45 half-width characters"), "Phone in International format" (with a note "Within 20 half-width characters"), "Phone Extension" (with a note "Within 20 half-width characters"), "Fax" (with a note "Within 20 half-width characters"), and "Email Address" (with a note "Within 50 half-width characters").

At the bottom of the form, there are three buttons: "Next", "Reset", and "Cancel". Below the buttons, a box contains the text: "Information will be handled by [NEC Oracle Response Center](#)". At the very bottom, a copyright notice reads: "Copyright © NEC Corporation. All rights reserved."

To register your support contract and contact information, please note that the following fields must be filled in. After fill all of them, please click "Next".

- Contract Number
- Registration Key
- Name
- Phone in International format
- Email Address

"Contract Number" and "Registration Key" is unique for each contract. They will be informed by an e-mail when your contract starts.

How to make "NEORC Account" - Step2 -

The screenshot shows the 'STEP 2: Register Account Information' page of the NEORC (NEC Oracle Response Center) registration process. The page includes a welcome message, registration instructions, a list of acceptable characters and password requirements, and input fields for 'Division/Department', 'User Name', 'New Password', and 'Confirm Password'. Navigation buttons for 'Next' and 'Cancel' are at the bottom.

NEORC
NEC ORACLE RESPONSE CENTER

ORACLE Response Center > User Registration/ Updates > Create NEORC Account

STEP 2: Register Account Information

Welcome [redacted]

To register division/department name, user name and password, please fill the following form and then click "Next".

- User Name is case-insensitive.
- Password is case-sensitive.
- Acceptable characters are only [0~9 a~z A~Z - _] for user name.
Symbols cannot be used as the first letter.
- Acceptable characters are only [0~9 a~z A~Z ! # \$ () * + , . : ; ? @ [] _ ' { } ~] for Password.
- Password must contain at least one number.
- Please enter different string in "Password" from "User Name".

Division/Department

Registered Company Name [redacted]

Division/Department * [input field] Within 150 half-width characters

Register User Name and Password

User Name * [input field] 5 to 20 half-width characters

New Password * [input field] 5 to 14 half-width characters

Confirm Password * [input field]

Next Cancel

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To register, please fill the following form then click "Next".

- division/department name
- user name
- password

How to make "NEORC Account" - Step3 -

The screenshot shows the 'STEP 3: Confirm Registration Information' page of the NEORC (NEC Oracle Response Center) account creation process. The page includes a breadcrumb trail: 'ORACLE Response Center > User Registration/ Updates > Create NEORC Account'. Below the title, there are three instructions: 1. 'If you are sure that you want to register information below, Please click "Register"'. 2. 'If you wish to receive your user name and password as email, please check the box and click "Register". An email will be sent to registered email address.' 3. 'If you wish to re-enter any of the information, please click "Correct".' A form with several input fields is displayed: 'Name', 'Division/Department', 'Phone in International format', 'Phone Extension', 'Fax', and 'Email Address'. Each field has a small grey box next to it for input. Below the form, there is a checkbox labeled 'Send registration results by email. - user name/password.' which is currently unchecked. At the bottom of the form area, there are three buttons: 'Register', 'Cancel', and 'Correct'. The footer of the page reads 'Copyright © NEC Corporation. All rights reserved.'

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ORACLE Response Center > User Registration/ Updates > Create NEORC Account

STEP 3: Confirm Registration Information

If you are sure that you want to register information below, Please click "Register"

If you wish to receive your user name and password as email, please check the box and click "Register".
An email will be sent to registered email address.

If you wish to re-enter any of the information, please click "Correct".

Name	
Division/Department	
Phone in International format	
Phone Extension	
Fax	
Email Address	

☐ Send registration results by email. - user name/password.

Register Cancel Correct

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If you wish to receive your user name and password as an email, please check the box. After all of the procedures are done, an email will be sent to the registered email address.

If you are sure that you want to register shown information , please click "Register".
That's all.

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